

VOGO

ABU DHABI
GOLF RESORT & SPA



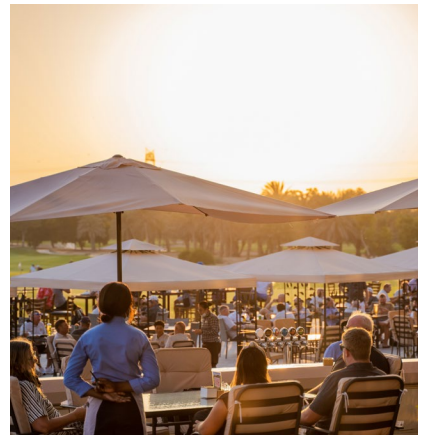
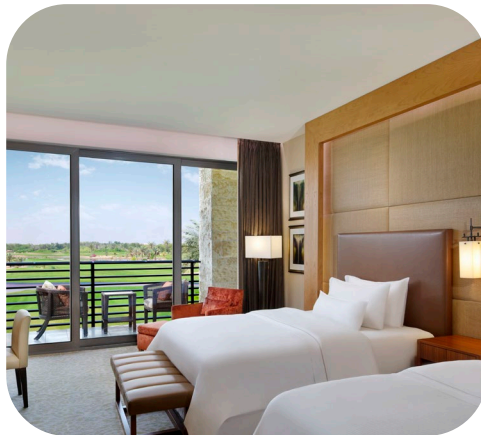
دليل خدمة الضيوف
GUEST SERVICE
DIRECTORY

VOGO

ABU DHABI
GOLF RESORT & SPA

ENGLISH

عربي



VOGO

ABU DHABI
GOLF RESORT & SPA

• <u>Welcome Message.</u>	04
• <u>Hotel Facilities and Services.</u>	05
• <u>The Spa by VOGO</u>	07
• <u>Dining at the Resort.</u>	08
• <u>Golfing Facilities and Services</u>	11
• <u>Meetings and Event Spaces</u>	12
• <u>Room Facilities.</u>	14
• <u>Telephone Service.</u>	17
• <u>Fire safety and Security Procedure.</u>	20
• <u>Emergency Contact Numbers.</u>	21

VOGO

ABU DHABI
GOLF RESORT & SPA

Dear Guest,

We would love to offer you a warm welcome at **VOGO Abu Dhabi Golf Resort & Spa**. Situated in the capital's premier **National Championship Golf Course**, our 172 spacious rooms and Suites are decorated in contemporary décor style and are designed to accommodate your every need. Our staff is dedicated to providing you **excellent services to make your stay relaxing and enjoyable**.

This directory offers a comprehensive guide to make your stay in Abu Dhabi is more comfortable, whether for business or leisure. A manager is on duty around-the-clock to assist you, should you need assistance in particular. Please share your insightful comments and suggestions to enhance our guests' stay. **Wishing you a comfortable and relaxing time at VOGO Abu Dhabi Golf Resort & Spa.**

Cordially,
VOGO Abu Dhabi Golf Resort & Spa Management



Airport Transfer and Concierge

Whenever you require airport services of transportation, rent a car, city tours and guides, kindly contact Guest Services by dialing “0” 24 hours daily.

Bell Desk

The Bell Attendant takes care of luggage handling, message and parcel delivery, mail and assistance with packaging for assistance, kindly contact Guest Services by dialing “0” 24 hours daily.

Business Center

The Business center is located at the lobby. We provide services for photocopy or print outs during your stay. Kindly contact Guest Services by dialing “0” 24 hours daily. (Charges will be applicable accordingly)

Credit Cards

The hotel accepts all major credit cards - American Express, Visa and Master.

Foreign Currency Exchange

If you require any currency exchange services, Kindly contact Guest Services by dialing “0” 24 hours daily.

Doctor on Call

If you require the services of a Doctor during your stay, kindly contact Guest Services by dialing “0” 24 hours daily (Charges will be applicable accordingly)

Emergency / Fire Alarm Alert

In the event of a fire or any other emergency, immediately dial “0” for Guest Services and our Hotel Emergency team will provide assistance.

Emergency Exits

Emergency exits are clearly indicated on the signage behind your room main door. Should it be necessary to evacuate the hotel, please leave the room immediately in a calm manner. Do not use the elevators and leave your personal belongings in your room. For further information Kindly contact Guest Services by dialing “0” 24 hours daily.

E-mail Services

If you need any assistance in using the E-mail service, kindly contact Guest Services by dialing “0” 24 hours daily.

Gym

The Gym is located behind the Falcon Country Club and is operational from 6:00 AM to 12:00 PM. For transportation assistance kindly contact Guest Services by dialing “0” 24 hours daily.

Masjid / Mosque

The Prayer rooms are located at the lobby level. For further assistance please contact Guest Services by dialing “0” 24 hours daily.



Internet

Free Wi-Fi access in our Hotel Rooms and Public Areas, premium internet with charges available as well

Instruction to connect to the Wi-Fi:

- (1) Open your wireless network connection
- (2) Select the network "Guest-Room /Public" and press connect
- (3) Choose one of the options (free or chargeable)
- (4) Enter your password that is provided to you upon check in.
- (5) Launch your Internet browser

You are now on the internet.

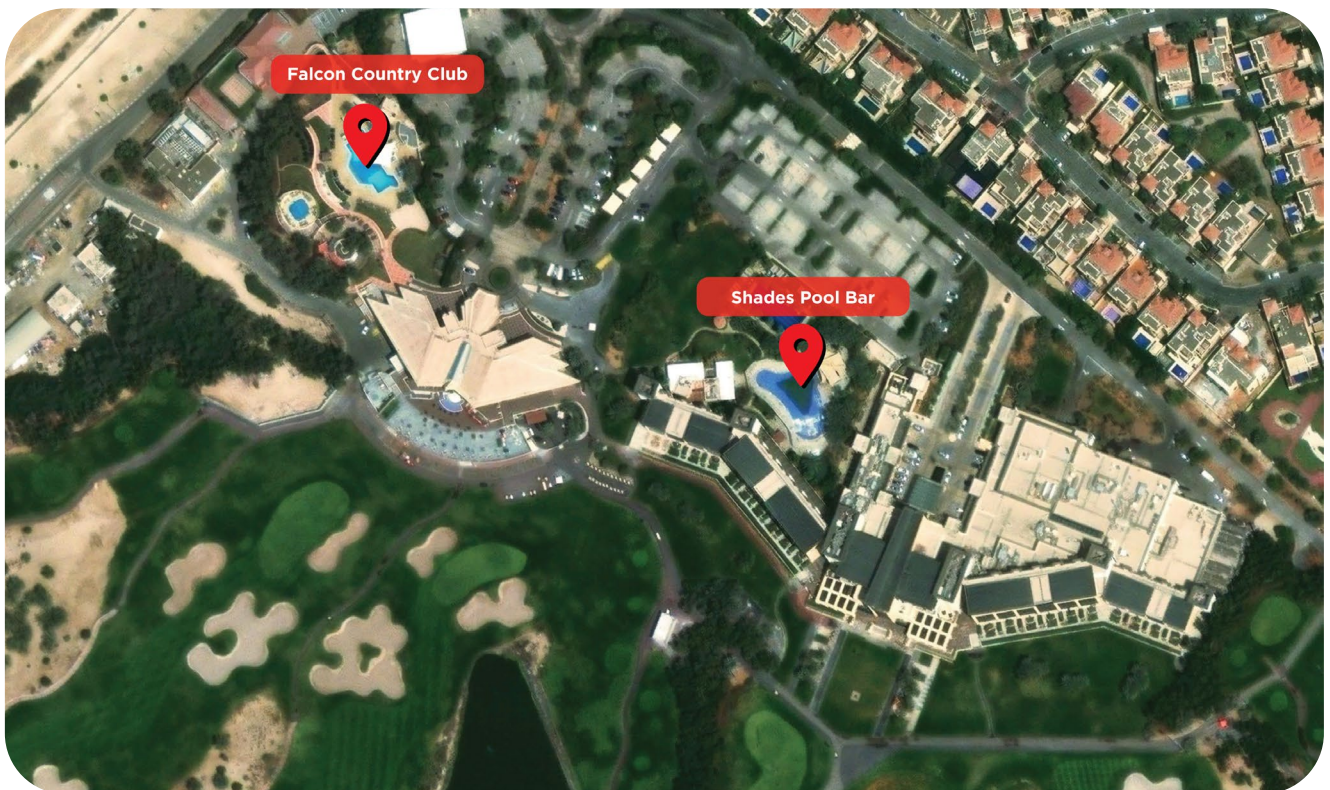
For 24 hours technical support, kindly contact Guest Services by dialing "0".

Parking

Parking services are available 24 hours, our valet team will assist to park your car, any assistance and query, kindly contact Guest Services by dialing "0" 24 hours daily.

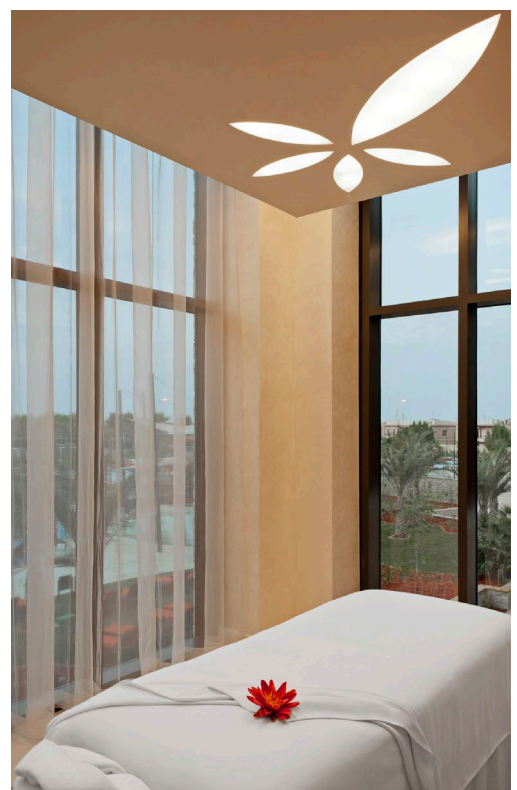
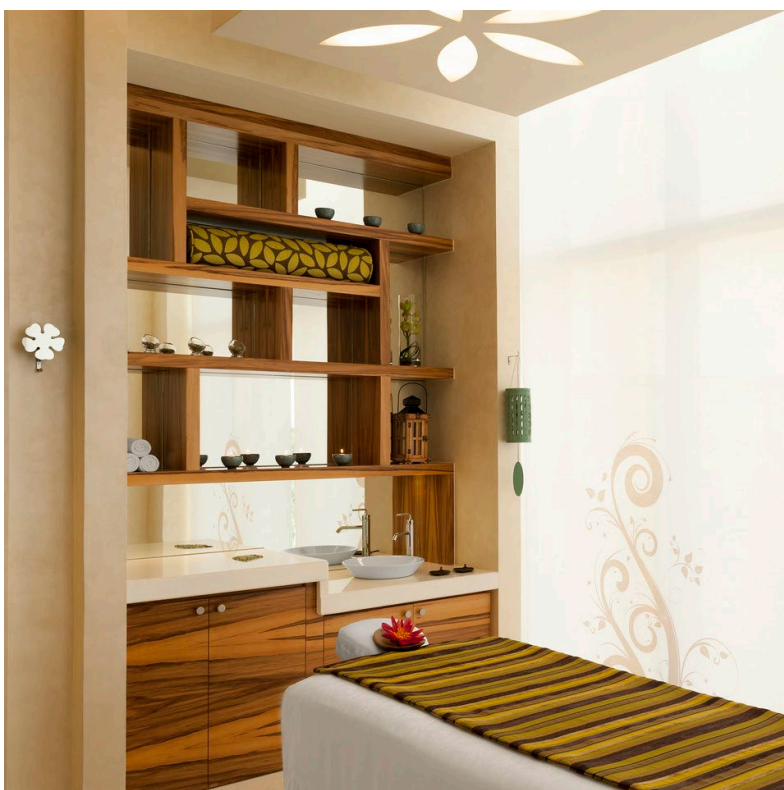
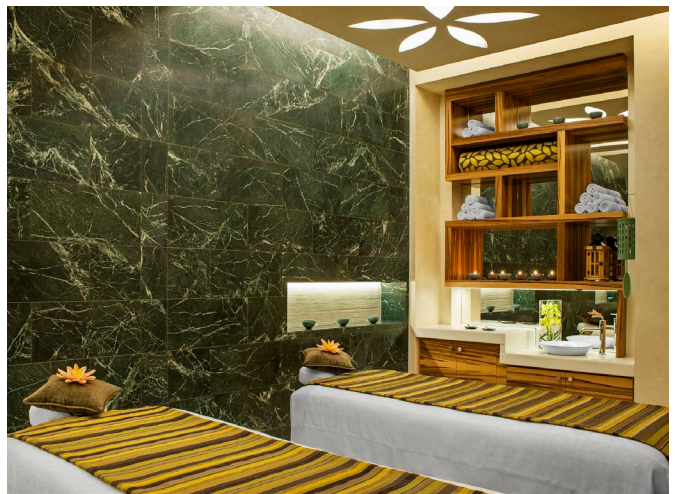
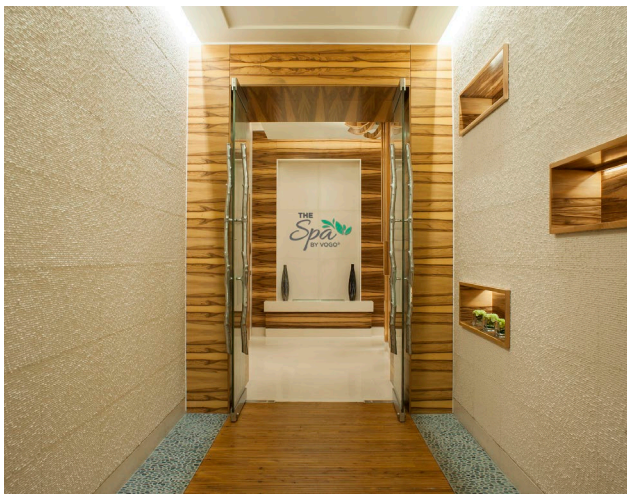
Swimming Pools

A swimming pool is located on the first floor of the hotel and operational from 8:00 AM to 8:00 PM. Subsequent swimming pools can be found at the Falcon Country Club open from 9:00 AM to 7:00 PM. For transportation assistance and further inquiries kindly contact Guest Services by dialing "0" available 24 hours daily.





The Spa by Vogo embodies our health-enhancing philosophy, enabling guests to immerse themselves in a unique world of physical and mental renewal. Guests can enjoy the invigorating power of our signature techniques in one of six treatment rooms, available 24 hours daily. To be redirected to The Spa by Vogo and for further information, please contact Guest Services by dialing "0".



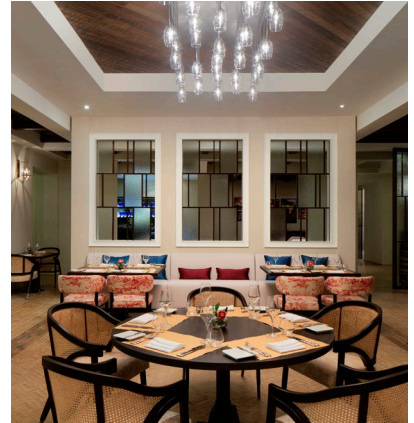
Dining at the Resort



Indulge in a delightful culinary experience at our hotel restaurant, where you can savor a variety of freshly prepared Italian specialties. Our skilled chefs take great care in crafting each dish to ensure a delicious and memorable dining experience for our guests.

Available Daily | 5:00 PM - 11:00 PM

Dial Extension/8702



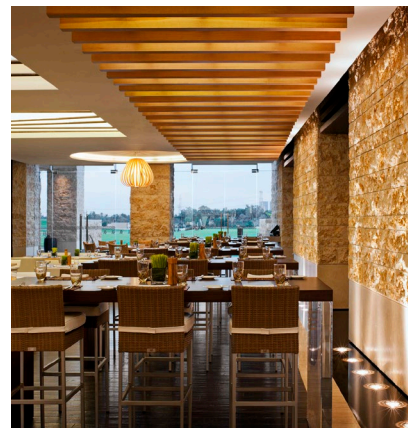
fairways



At our hotel, Fairways offers a unique culinary experience that showcases the flavors and influences of three distinct regions: Arabia, Asia, and the Mediterranean's northern shore. Fairways is the perfect destination to satisfy your culinary desires.

Available Daily | 6:30 AM - 11:00 AM

Dial Extension/8696



The Retreat, located in the heart of Abu Dhabi, is a restaurant that specializes in serving traditional pub meals. Additionally, it provides live coverage of international sports events for patrons to enjoy.

Available Daily | 12:00 PM - 2:00 AM

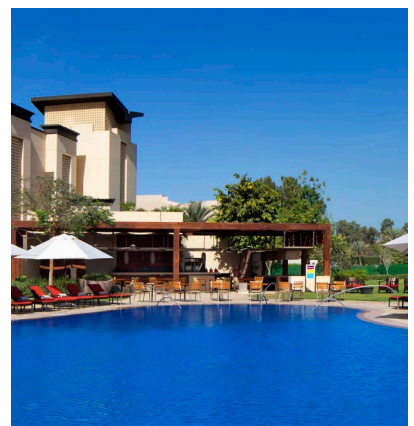
Dial Extension/8698



Shades is a pool bar situated in the vibrant center of Abu Dhabi. It provides a welcoming and energetic ambiance, perfect for those seeking a laid-back experience..

Available Daily | 10:00 AM - 7:00 PM

Dial Extension/8699





LEMON & LIME

Lemon & Lime provides a captivating experience with its stunning vistas overlooking the golf course. Our Resort offers a refined and extensive assortment of wines, both classic and innovative cocktails, non-alcoholic beverages, and a delectable tapas menu.

Available Daily | 5:00 PM - 1:00 AM

Dial Extension/8701



THE LOUNGE

The Lounge offers a modern twist on traditional coffee houses, providing a unique café experience in Abu Dhabi. Whether you're in search of a tranquil coffee, a rejuvenating tea, a decadent pastry, or a grab-and-go snack, The Lounge is the perfect destination.

Available Daily | 8:00 AM - 8:00 PM

Dial Extension/8700

ABU DHABI GOLF CLUB Championship LOUNGE

If you're a sports fan or a casual drinker, our establishment is a must-visit destination. Our unique lounge provides breathtaking views of the Championship golf course, adding to the allure of your experience.

Available Daily | 3:00 PM - 11:00 PM

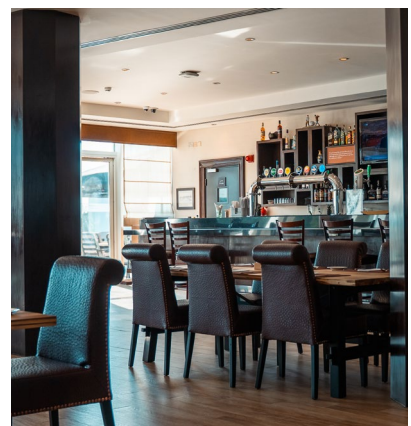
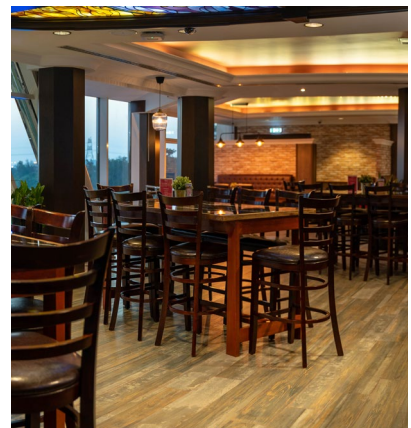
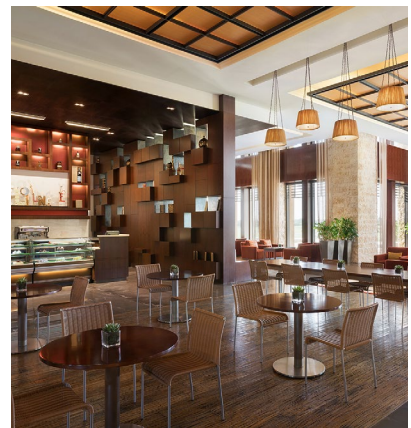
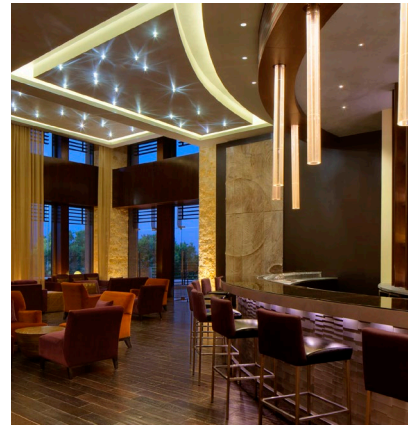
+971 2 885 3555

Cafe 28

Discover a delightful culinary experience at our renowned cafe restaurant in Abu Dhabi, our dine-in restaurant serves a delectable array of international dishes to cater to all taste buds.

Available Daily | 6:00AM - 11:00PM

+971 2 885 3555



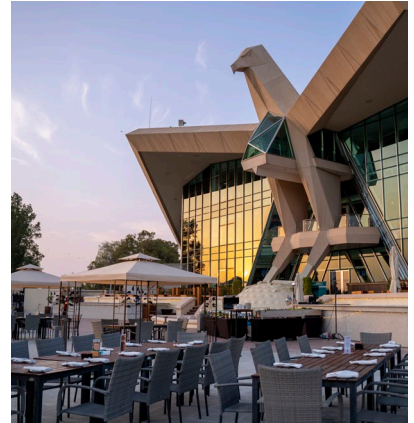


FALCON TERRACE

Enjoy breathtaking vistas from the Falcon Terrace, offering scenic views of the 9th and 18th holes of the Championship Golf Course. Serving International Cuisine and Shisha.

Available Daily | 5:00PM - 2:00AM

+971 2 885 3555

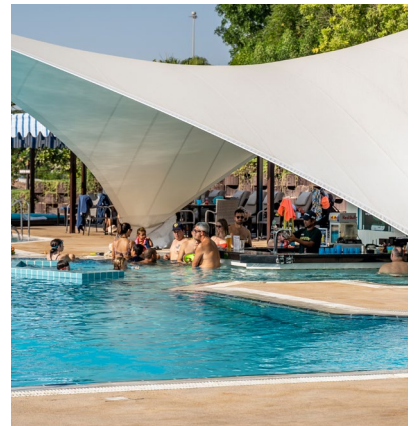


ABU DHABI GOLF CLUB FALCON COUNTRY CLUB

The Pool Bar, is the ideal place to lounge, soak up the sun, and relax after a day on the golf course or a busy week at work while enjoying our selection of refreshing juices, cocktails, and light snacks.

Available Daily | 9:00 AM - 7:00 PM

+971 2 885 3555





The Championship National Course

Set in the shadow of the UAE's national symbol, the 18-Hole National Course, at 7600 yards from the back tees, provides a challenging test for golfers of all abilities. For assistance and more information, please dial "0" to be redirected to the Abu Dhabi Golf Club by Guest Services.

The Garden Course

A premium 9-hole golf course that shines through deep within the grounds of Abu Dhabi Golf Club. Set beneath a cutting-edge floodlight system, our 3341-yard 9-hole golf course is open from dawn to dusk. For assistance and more information, please contact Guest Services by dialling "0".

Golf Academy

At Abu Dhabi Golf Club, we have 7 PGA teaching Professionals at your disposal. Lessons can be given in groups of 5-7 people, with one designated golf coach learning the basics of the sport. For assistance and more information, please contact Guest Services by dialling "0".

The Champions Pavillion - Trackman Range

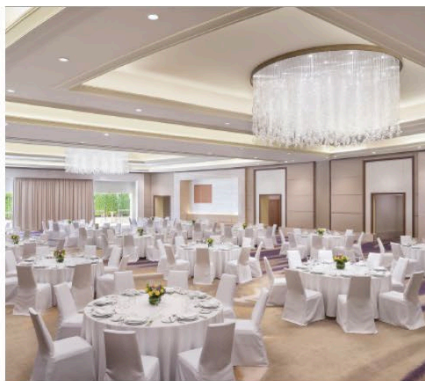
The Champions Pavillion houses The TrackMan Range, a flexible golf-ball tracking solution with tour-proven technology and the industry's best Virtual Golf, Practice, and Entertainment software. For assistance and more information, please contact Guest Services by dialling "0".



Meetings and Event Spaces



Experience the versatility of Abu Dhabi Golf Resort with our ten distinct event spaces. From elegant indoor ballrooms to expansive outdoor venues, our array of options caters to gatherings of all scales and styles.



MASTERS BALLROOM

📅 Weddings, Conferences, Seminars

🌿 Air-conditioned, Private Garden

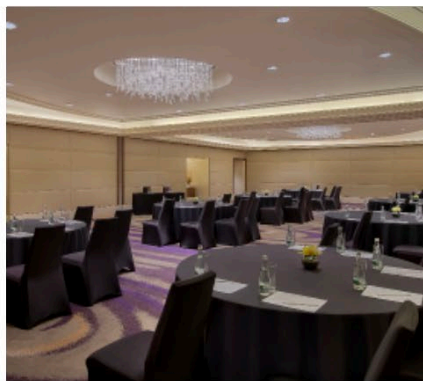
🎭 **Theatre:** 700

Schoolroom: 330

Conference: 150

Reception: 600

Banquet: 360



MAJOR WEST

📅 Meetings, Conferences

🌿 Air-conditioned, AV Setup, Can be divided into 2 rooms

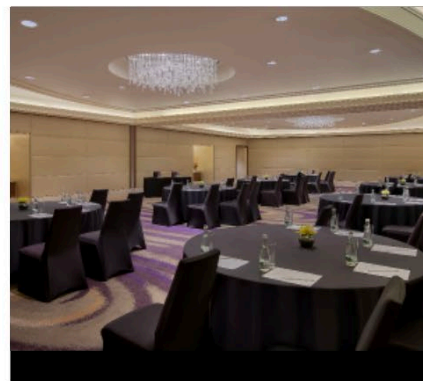
🎭 **Theatre:** 200

Schoolroom: 100

Cocktail: 200

Round Tables: 150

Banquet: 110



MAJOR EAST

📅 Meetings, Conferences

🌿 Air-conditioned, AV Setup, Can be divided into 2 rooms

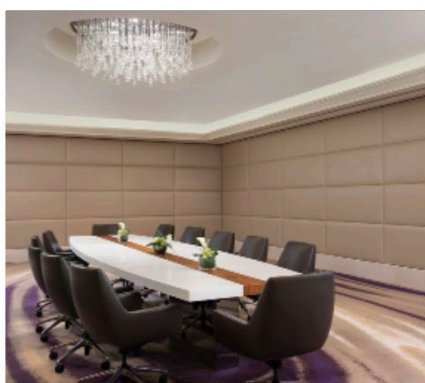
🎭 **Theatre:** 230

Schoolroom: 110

U-Shape: 50

Reception: 200

Banquet: 120



BOARDROOM

📅 Meetings, Reception, Bridal Room

🌿 Air-conditioned, AV Setup

🎭 **Theatre:** 90

U-Shape: 24

Reception: 60

Banquet: 50



VOGO EVENT LAWN

📅 Weddings, Corporate Functions, Team Building

🌿 Outside, Golf Course View

🎭 **Theatre:** 300

U-Shape: 150

Reception: 500

Meetings and Event Spaces



Experience the versatility of Abu Dhabi Golf Resort with our ten distinct event spaces. From elegant indoor ballrooms to expansive outdoor venues, our array of options caters to gatherings of all scales and styles.



QANAS

- Weddings, Corporate Functions, Large-scale dinners, Birthday Parties
- Air-conditioned, Golf Course View
- Theatre:** 200

Round Tables: 80

Reception: 250



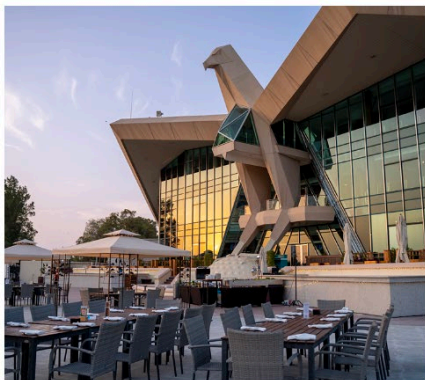
SHAHEEN

- Meetings, Conferences
- Private, Air-conditioned, AV Setup
- U-Shape:** 12



FALCON COUNTRY CLUB

- Corporate Functions, Family Days, Birthday Parties
- Outside, Swimming Pool
- Maximum Capacity:** 700



FALCON TERRACE

- Weddings, Corporate Functions, Large-scale dinners
- Outside, Golf Course view
- Maximum Capacity:** 500



FALCON CORNER - EVENTS LAWN

- Concerts, Corporate Days, Team Building
- Outside, Private
- Maximum Capacity:** 2,000



The 172-rooms hotel comprises of Deluxe Single, Deluxe Double, Junior Suite, Executive Suite, Renewal Suite, Presidential Suite. All rooms are fully air-conditioned and equipped with high-speed Wi-Fi, a personal safe, a mini-bar and offers guests 24-hour room service.

Additional Services/Amenities

If you would like to use our additional services, please contact our Guest Services by dialling "0". The additional services are available complimentary upon on request 24 hours daily. For your added convenience, we will be happy to provide the necessary extra amenities.

1. Blankets.
2. Adaptors
3. Bathrobes,
4. Bathroom slippers.
5. Weighing Scale
6. Duvets
7. Ethernet cable
8. Face Cloths
9. Pillows
10. Towels
11. Iron & Ironing board
12. Sewing Kits
13. Shower Caps
14. Razor/ Shaving cream
15. Toothbrush/Toothpaste
16. Comb
17. Sanitary Napkins
18. Notepads
19. Pen / Pencils
20. Envelopes
21. Letterhead

Air Conditioning

Each room features an individual climate control thermostat located on the wall. If you require any assistance kindly contact Guest Services by dialing "0".

Check-Out

Our standard Check-out time is 12:00 noon however if you need to schedule a late check-out, feel free to call at the front desk or by dialling Guest Services "0". Late check-out requests are subject to availability and may include a fee.

Channel List

Our TVs have a total list of 60 channels and a TV remote. If you require any further assistance kindly contact Guest Services by dialing "0" 24 hours daily.

Room Facilities



Channel No.	Channel Name
1	GUEST DIRECTORY
3	ABU DHABI TV
4	AL EMARAT
5	MAJID KIDS HD
6	AD SPORTS 1
7	AD SPORTS 2
8	YAS SPORTS HD
9	AD NAT GEO
10	SKY NEWS HD
11	BBC WORLD
12	AL RIYADIAH HD
13	DUBAI ONE HD
14	DUBAI SPORT HD
15	DUBAI RACING HD
16	CNBC
17	BLOOMBERG
18	CNN
19	EURONEWS
20	FRANCE 24
21	NHK WORLD HD
22	RUSSIA TODAY HD
23	OSN MOVIES HD
24	FASHION TV HD
25	CUBAYO
26	HISTORY CHANNEL
27	DISCOVERY CHANNEL
28	NILE SPORTS
29	DISNEY CHANNEL

Channel No.	Channel Name
30	CARTOON NETWORK
31	AGHANI AGHANI
32	SHARJAH SPORTS
33	DUBAI RACING 2
34	ART AFLAM 1
35	BEIN SPORTS HD
36	AL ARABIYA HD
37	PARTYS
38	SERVUS
39	MBC 2 HD
40	MBC 3
41	MBC 4 HD
42	MBC BOLLYWOOD
43	MBC DRAMA HD
44	MBC IRAQ HD
45	MBC MASER
46	MBC MAX HD
47	MBC DRAMA HD
48	MBC ELIFE HD
49	MBC PERSIA HD
50	MBC VARIETY HD
51	MBC ACTION HD
52	AL AIN TV
53	TV5 MONDE
54	BEIN SPORTS NEWS
55	DUBAI SPORTS 3
56	KSA SPORTS 1 HD
57	DISNEY JUNIOR



Coffee / Tea Makers

A Coffee/Tea Maker and complimentary supplies (including 4 mineral water bottles) to enjoy hot beverages are available in your room.

Do Not Disturb

If you wish not be disturbed kindly press the “Privacy ” button .

Dry Cleaning and Pressing

We offer Dry cleaning, Laundry and Pressing facilities on a daily basis. Items collected before 09:00 am will be returned on the same day. Express service is available for extra charges after. Laundry bags & laundry list can be found in your wardrobe. For assistance, please dial Guest Services at “0”.

Extra Bed

If you wish to request an extra bed for your stay, we offer this service at AED 150 Net per night. To request the extra bed and for further information, please dial Guest Services at “0”.

Forgot Something?

We want your stay with us to be comfortable. Please remember we have complimentary toiletries available if you need them. Just give us a call at Guest Services by dialing “0”.

Luggage Services and Storage

In case you need any assistance with your luggage, kindly contact Concierge by dialing Guest Services at “0”, available 24 hours daily.

Reservation

For any reservation regarding rooms, restaurant, banquet hall and meeting rooms’ queries, kindly contact our 24hr Guest Services team by dialing “0” 24 hours daily.

Safety Deposit Box

Each of our rooms has a safety deposit box. We suggest reading the operation manual. Please note that the hotel is not responsible for any valuables left in rooms. For more help, kindly contact Guest Services by dialing “0” 24 hours daily.

Wake-Up Call

If you wish to receive a Wake-up call, kindly contact Guest Services by dialing “0” 24 hours daily.

In room Dining

If you require any room services, please dial “0” for 24 hours assistance. You can find our “Room Service Menu” by scanning the QR code on the Guest Directory Stand located on the writing desk.

Water

4 bottles of water is complimentary on daily basis and is located closer to the coffee/tea maker. Kindly contact Guest Services for further assistance by dialing “0” 24 hours daily.

Telephone Services



Telecommunications within the Emirates is one of the most modern facilities. For assisted calls (local and international) kindly dial “0” for Guest Services. All international calls will be charged accordingly.

United Arab Emirates Country Code	971
Abu Dhabi	2
Al Ain	3
Dubai	4
Ajman	6
Sharjah	6
Umm Al Quwain	6
Ras Al Khaimah	7
Fujairah	9
Khorfakkan	9

Country	Dial Code
Afghanistan	93
Albania	355
Algeria	213
American Samoa	1-684
Andorra	376
Angola	244
Anguilla	1-264
Antarctica	672
Antigua and Barbuda	1-268
Argentina	54
Armenia	374
Aruba	297
Australia	61
Austria	43
Azerbaijan	994
Bahamas	1-242
Bulgaria	359

Country	Dial Code
Burkina Faso	226
Burundi	257
Cambodia	855
Cameroon	237
Canada	1
Cape Verde	238
Cayman Islands	1-345
Central African Republic	236
Bahrain	973
Bangladesh	880
Barbados	1-246
Belarus	375
Belgium	32
Belize	501
Benin	229
Bermuda	1-441
Bhutan	975

Country	Dial Code
Kazakhstan	7
Kenya	254
Kiribati	686
Kosovo	383
Kuwait	965
Kyrgyzstan	996
Laos	856
Latvia	371
Lebanon	961
Lesotho	266
Liberia	231
Libya	218
New Zealand	64
Nicaragua	505
Nigeria	234
Niger	227
Niue	683
North Korea	850
Northern Mariana Islands	1-670
Norway	47
Oman	968
Pakistan	92
Palau	680
Palestine	970
Panama	507
Papua New Guinea	675
Paraguay	595
Peru	51
Philippines	63
Pitcairn	64
Poland	48
Portugal	351
Puerto Rico	1-787, 1-939

Country	Dial Code
Qatar	974
Republic of the Congo	242
Reunion	262
Romania	40
Russia	7
Rwanda	250
Saint Barthelemy	590
Mongolia	976
Montenegro	382
Montserrat	1-664
Morocco	212
Mozambique	258
Myanmar	95
Namibia	264
Nauru	674
Nepal	977
Netherlands	31
Netherlands Antilles	599
New Caledonia	687
Saint Martin	590
Saint Pierre and Miquelon	508
Saint Vincent & the Grenadines	1-784
Samoa	685
San Marino	378
Sao Tome and Principe	239
Saudi Arabia	966
Senegal	221
Serbia	381
Seychelles	248
Sierra Leone	232
Singapore	65
Sint Maarten	1-721
Slovakia	421

Country	Dial Code
Slovenia	386
Solomon Islands	677
Somalia	252
South Africa	27
South Korea	82
South Sudan	211
Spain	34
Sri Lanka	94
Sudan	249
Suriname	597
Svalbard and Jan Mayen	47
Swaziland	268
Sweden	46
Switzerland	41
Saint Helena	290
Saint Kitts and Nevis	1-869
Saint Lucia	1-758
Tanzania	255
Thailand	66
Togo	228
Tokelau	690
Tonga	676
Trinidad and Tobago	1-868
Tunisia	216

Country	Dial Code
Turkey	90
Turkmenistan	993
Turks and Caicos Islands	1-649
Tuvalu	688
U.S. Virgin Islands	1-340
Uganda	256
Ukraine	380
Syria	963
Taiwan	886
Tajikistan	992
United Arab Emirates	971
United Kingdom	44
United States	1
Uruguay	598
Uzbekistan	998
Vanuatu	678
Vatican	379
Venezuela	58
Vietnam	84
Wallis and Futuna	681
Western Sahara	212
Yemen	967
Zambia	260
Zimbabwe	263



In case of a fire, break the glass of the nearest fire alarm point. If you spot a fire, you can immediately call guest services by dialing “0” and describe the fire or smoke in full detail. When you hear the fire alarm / evacuation message nonstop, leave the area and gather where it is indicated. The hotel’s main entrance would serve as the assembly point in case of an emergency. Before leaving, lock all doors and if possible, turn off the air conditioning. As quickly as possible, our Hotel Emergency team will be there to direct you to the emergency assembly area.

Important Notes to Remember for Safety & Security Procedures

- Familiarize yourself with the nearest emergency exit indicated on the map behind the door.
- Always leave via the fire stairs and exit.
- Do not use the elevators.
- Do not stop to collect personal belongings.
- Do not re-enter the building unless authorized to do so by the hotel personnel.

For Your Safety and Safety of Others

- We request that you do not smoke in the nonsmoking rooms (penalty will apply)
- Do not empty ashtrays into waste basket.
- Ensure that electrical appliances are turned off after use.
- Exercise caution when using matches or candle.



In Case of an Emergency, You can Call The Following Numbers While Anywhere in The UAE:

EMERGENCY CONTACT NUMBERS	
POLICE	999
AMBULANCE	998
FIRE DEPARTMENT (Civil Defense)	997
COASTGUARD	996
ELECTRICITY FAILURE	991
WATER FAILURE	922

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— HOTELS —